

# MYidealDOCTOR

Your direct link to a physician 24/7

## Welcome to MiD!

As a member, you and your family can receive 24/7/365 access to U.S. board-certified physicians who can consult, diagnose and prescribe medication if deemed appropriate via interactive audio or video. Regardless of time and location, you can connect with a network physician for common and acute illnesses. The physician will be able to review your telemedicine record, discuss symptoms and treatment options. As a member, you can review your secure account anytime of the day or night at [myidealdactor.com](http://myidealdactor.com).

### Benefits Of MYidealDOCTOR

- 24/7/365 Access to a physician
- Call back < 30 minutes
- Speak to a doctor at work, traveling or from the comfort of your home
- Save \$\$\$ by avoiding expensive ER and urgent care visits
- Access to **Behavioral Health** services

### When To Use MYidealDOCTOR

- You are considering going to the ER or Urgent Care for a non-emergent issue
- At work, home, on a business trip, vacation, etc.

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## City of Snellville



Group # MYIDR617  
Consultation Fee \$0  
(855) 879-4332  
[myidealdactor.com](http://myidealdactor.com)

### Common Conditions We Treat

- Cold/Flu
- Cough, congestion, sinus
- Urinary tract infection
- Allergies
- Nausea
- Constipation
- Pink eye
- Rashes and many more...

Service is not currently provided in: Arkansas & Louisiana.  
Dependents under the age of 2 are not eligible for telemedicine consultations. MYidealDOCTOR does not replace your primary care physician.

### To Schedule A Consult



855-879-4332



[myidealdactor.com](http://myidealdactor.com)

## To Activate Your Account

1. Go to [www.myidealdoctor.com](http://www.myidealdoctor.com) and click 'Member Login' at the top of the page.
2. Enter your e-mail address under 'First time? Please sign up now'.
3. A [validation e-mail](#) will be sent to your inbox.
4. Click [validate](#).
5. One of [two options](#) will occur...

If the email address you are attempting to validate was shared by your group administrators...

- a. The 'New User Registration' page will open.
- b. Complete the [New User Registration](#) page, [accept terms & conditions and submit](#).
- c. The [MYidealDOCTOR patient portal](#) home page will load.
- d. You are now [free to add](#) medical history, dependents, etc. as well as book a consult at any time.

If the email address you are attempting to validate was NOT shared by your group administrators...

- a. The 'Registration Options' page will open.
- b. Select [Group Benefit](#) and complete [Member Lookup](#) form by entering the following information:
  - First Name
  - Last Name
  - Date of Birth
  - Zip Code
  - Group Name – start typing either company name or group number (MYIDRXXX) to search for and select your member group from the available options provided.
- c. Click [Search](#).
- d. If your information can be matched to the information shared by your group administrators then the 'New User Registration' page will open.
- e. If your information can not be matched to the information shared by your group administrators, you will be presented with a message stating such and you will have to call our [Member Support number at 1-855-879-4332](#) to activate your account.

\*If you experience any issues, please contact [855-879-4332](tel:855-879-4332) for assistance.\*